

Values

Having a Caring Attitude

Protection of vulnerable groups

- Working towards the protection of children, the elderly, disabled and other vulnerable groups in our society.

Strengthening family life

- Assisting families in their self-sufficiency as they fulfill their role to each other

*Working in Partnership
Collaboration in our service
delivery*

*~ Working in collaboration with
other government departments,
agencies and non-
governmental organizations, to
ensure the best and most
appropriate service for clients*

Seeking continuous Improvement

Efficiency -Ensuring that all persons and groups receiving a service from the Department are served in an efficient and timely manner.

*Services appropriate to need -
Providing support services through education, counselling, mediation and motivational sessions.*

Acknowledging uniqueness and diversity - Recognizing the uniqueness of each client and the cultural environment from which they come and in which they live.

Regular Reviews

Reviewing policies, procedures and legislation that impact on our services